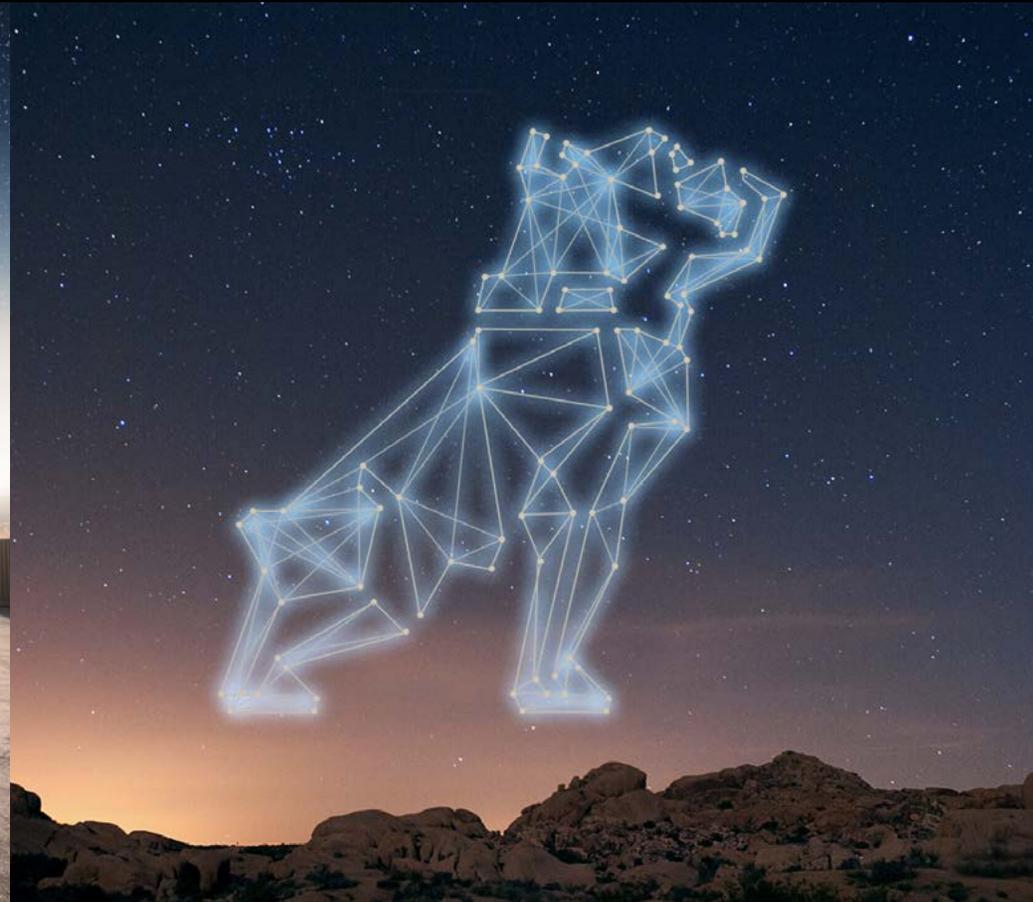

Over the Air Updates



Maximize your uptime with remote software and parameter updates.



Keep your fleet in peak performance with Over the Air (OTA).



Stay on the Road

OTA keeps the Engine, Aftertreatment, and Transmission control units up to date without the need for trips to the shop.

Get More Options

Set over 30 different parameters settings such as road speed, idle parameters and *mDRIVE*[™] settings to maximize your fleet's performance.

Save Time and Money

Reduce service times and trips dramatically by reducing the need for specialized software or laptops for simple updates.

Password Protect Downloads

Managers can designate who activates software and parameter updates; whether it's a technician or the driver.

Update From Anywhere 24/7

Wireless syncing capabilities allow fleets to update anywhere there's a cell signal without the need for a technician.

New control units coming in 2023

Soon, twice as many electronic control units can be updated with OTA with the addition of the instrument cluster, vehicle ECU and body builder module.

Driver Display Activation.



Install with Ease

With Driver Display Activation (DDA), drivers can easily install updates through their dashboard display.



Stay in Sync Automatically

Opt-into our “Auto-Send” option and we’ll push all updates to your DDA-equipped fleet every quarter.





—
**Designed for
drivers.**

Choose Your Channel

Drivers can activate updates on their own or get help from a OneCall agent to guide them through the process.

Updates Won't Slow You Down

Remote OTA updates typically occur in under 12 minutes, eliminating 2-3 days of downtime per truck on average.

Customize Your Notifications

Choose from three distinct display options for OTA notifications, from full screen, to icon-only or no notification at all.

Driver Display Activation (DDA)

Drivers can download, verify and install updates on their own thanks to the Driver Display Activation (DDA) feature.

Agent-Guided Updates.

For non-DDA equipped trucks, our Uptime Center can update your fleet remotely.



Here's how it works:

01



Receive Notification

Your truck identifies any needed software updates.

02



Schedule Downloads

Our OneCall® agent contacts decision makers to schedule remote downloads.

03



Downloads Sent

Update downloads are transmitted and verified.

04



Begin Updates

Once the truck is ready, our agent remotely triggers updates.

05



Installs Confirmed

The agent confirms the update and notifies the driver or technician.

06



Back in Business

The truck is ready to go back into service.

How to enroll:

As an essential part of the Mack Connect suite of uptime services, Over The Air with DDA is now standard on every Mack Anthem®, Pinnacle™ and Granite® model.

The service is free for the first 2 years and can be extended through subscription.

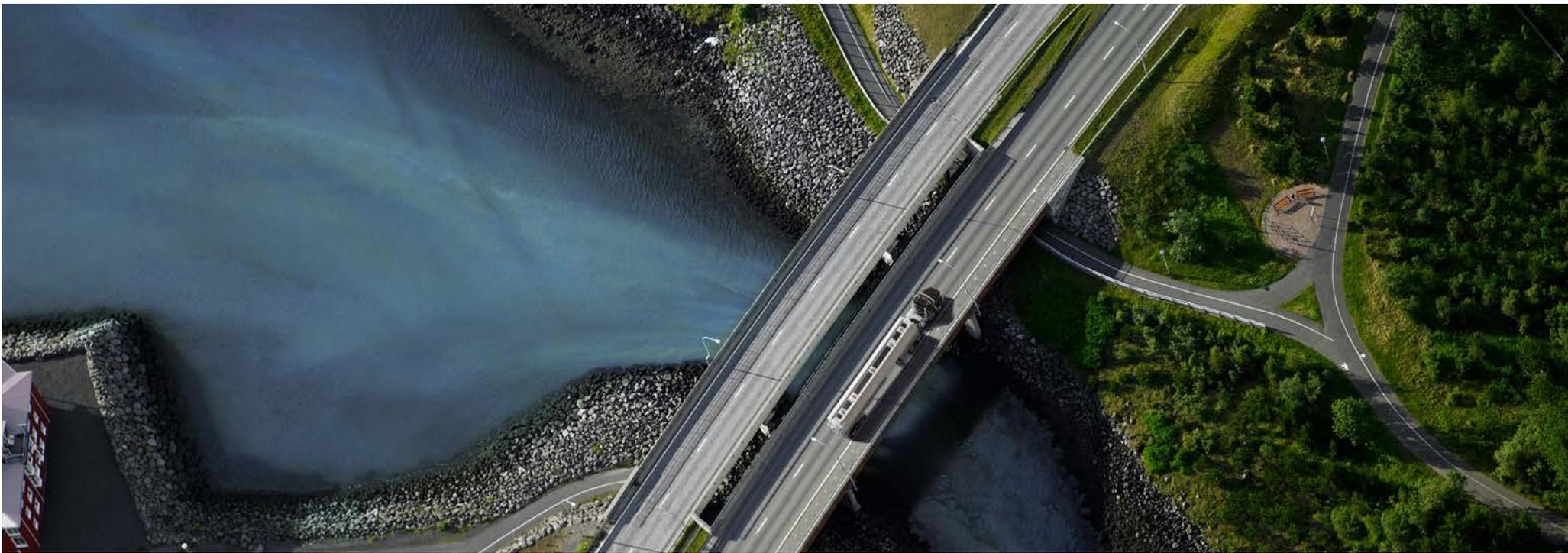
To enroll in OTA, visit

macktrucks.com/mack-connect/connected-support/ota-registration/

Retrofit Options Available

Most Model Year 2019 Trucks can be retrofit for DDA simply by installing TechTool Accessory Kit #85156002. The process takes about an hour.





Get more out of every mile with Mack Connect.

As our suite of telematics, connectivity and support tools, Mack Connect delivers the tools and technology you need to keep your business connected in today's complex landscape.



Connected Support

Get the most out of your trucks and your drivers with built-in fuel management and driver-assist technologies.



Connected Business

Drive profitability and gain insights at every turn with Mack's open platform and fleet management systems.



Connected Driving

Maximize uptime with intelligent maintenance systems and time-saving repair processes.